



Frequently Asked Questions

A professional development event for people who work with people who use alcohol and other drugs



What are my payment options?

You can pay with a credit card or via invoice. You can select an option at check out.

Who is eligible for a 'QNADA member' ticket?

Anyone who works for an organisation who is a member of QNADA or anyone who is an individual member of QNADA. If you are not sure, you can view the list of member organisations on our [website](#).

Who is eligible for a 'student' ticket?

Anyone who is studying full time at a university or TAFE.

Do I have to bring my printed ticket to the event?

No, we will have a list of registrants at the venue.

Can I update my registration information or transfer my ticket to someone else?

Of course, please email info@qnada.org.au as soon as possible with the updated details.

What's the refund policy?

You can cancel your ticket and request a refund through Humanitix up to 7 days prior the event. If that window has closed, contact us at info@qnada.org.au and we'll see what we can organise.

Why are you asking about my gender pronouns?

Including pronouns on your name tag is entirely optional. We want the conference to be a safe and comfortable space for everyone who attends. If there's anything else we can do to help you feel safe and comfortable at our event, please get in touch.

Why are you asking if I am identified as a peer, peer worker, or a person who uses drugs/alcohol etc.?

We are only asking this for our internal research purposes. This information will be de-identified and kept confidentially. If you have any concerns, please get in touch.

COVID19

We strictly follow the Public Health Directions issued by the government and we will provide timely advice and updates should the need arises.

